



Terms & Conditions

1. General Conditions

- 1.1. All bookings must be confirmed in writing via email or WhatsApp.
- 1.2. Quotes provided are valid for *7 days* from the date of issue unless stated otherwise.
- 1.3. Prices are subject to change if additional services or items are added after the initial quote.
- 1.4. Leshay's Logistics and Removals reserves the right to decline a booking at its discretion.

2. Packing & Protection

- 2.1. It is the client's responsibility to ensure all items are properly wrapped and secured before transport unless pre-packing services are arranged.
- 2.2. Fragile and high-value items should be declared before the move.
- 2.3. Leshay's Logistics and Removals will not be liable for damages caused due to improper packing by the client.

3. Insurance & Liability

- 3.1. *Goods in Transit (GIT) Insurance* covers theft, collision, and fire only.
- 3.2. The company is not liable for damages due to road conditions, natural disasters, or force majeure (e.g., strikes, riots, weather delays).
- 3.3. Clients must inspect goods upon delivery and report any loss or damage within *24 hours* in writing.
- 3.4. Leshay's Logistics and Removals is not responsible for *pre-existing damage* or defects in transported goods.

4. Shared Load Deliveries

- 4.1. Shared loads typically take *3–5 business days*, unless otherwise discussed.
- 4.2. Delivery timeframes may vary based on route availability, delays, or unforeseen circumstances.
- 4.3. Clients must ensure availability for delivery within the estimated timeframe.

5. Booking, Deposits & Cancellations

- 5.1. A *non-refundable booking deposit* is required to confirm all bookings.
- 5.2. *Cancellations made at least 7 days before the scheduled removal date* will be eligible for a refund.
- 5.3. *Cancellations on the day of removal* will result in a *50% cancellation fee*.
- 5.4. Date changes are subject to availability and must be requested at least *48 hours* in advance.

LESHAY'S LOGISTICS



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Terms & Conditions Continued

6. Client Responsibilities

6.1. Clients must provide accurate pickup and delivery addresses.

6.2. Clients must ensure parking access for loading and unloading. Any parking fees or penalties will be the client's responsibility.

6.3. If elevators or staircases are involved, clients must notify the company in advance.

6.4. If a move requires additional manpower, charges may apply.

7. Delays & Force Majeure

7.1. Leshay's Logistics and Removals is not responsible for delays caused by traffic, weather, strikes, or unforeseen circumstances.

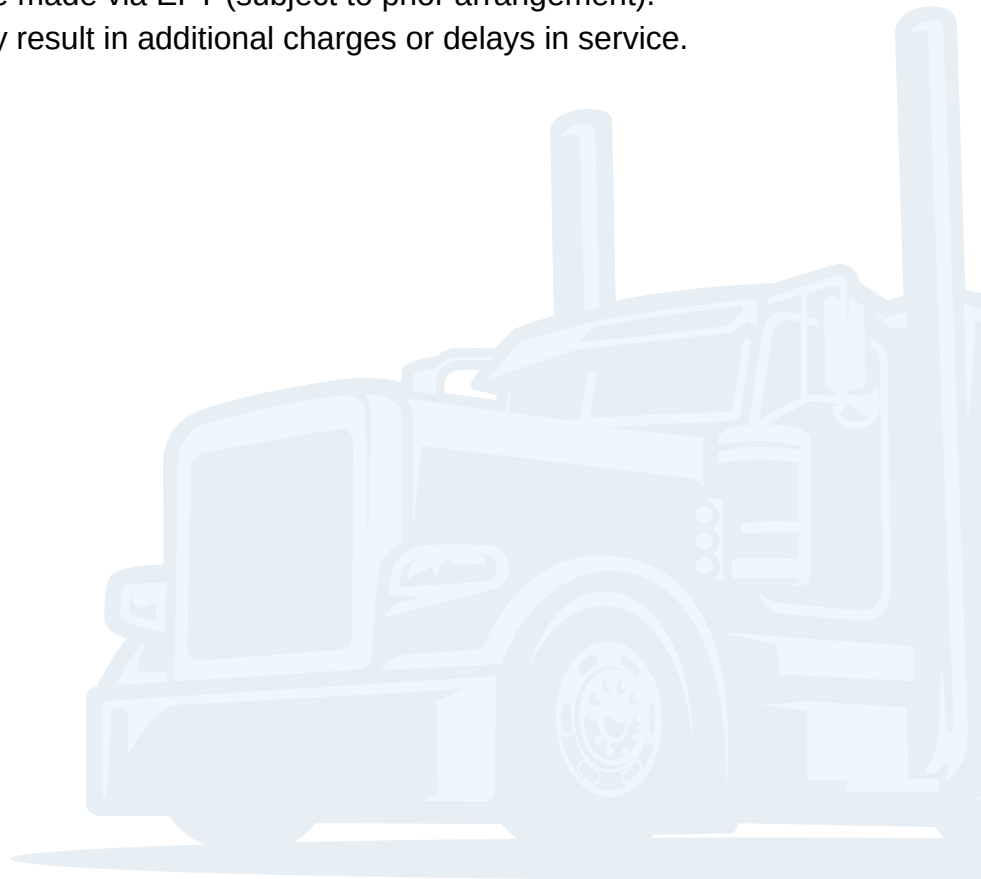
7.2. In case of extreme delays, alternative arrangements will be communicated.

8. Payment Terms

8.1. Full payment is required before unloading at the final destination.

8.2. Payments can be made via EFT (subject to prior arrangement).

8.3. Late payments may result in additional charges or delays in service.



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